

Rose Villa Surgery

Dr's C & S Ukpaka.

PPG Meeting

Date / Time	Thursday 14th November, 2024	
Venue	Rose Villa Surgery	
Attendees	(JC) Joanne Copeland – Practice Manager, Alison Whiting Practice Nurse, Alison Popham Secretary	(AN) (NF) (BD) (MG) (ES) (PS) (UN) (MN) (MR)
		Action
Welcome		
JC- Welcomed all to the meeting. Everyone introduced their self.		
Last meeting:		
We explained all new staff we have working within the PCN, happy to explain again as we have more turn out this time.		
Community Garden		
<p>We have got funding for a project to do our garden, they have been working on this for 3 weeks now and made good progress. The end target is for the community to take over and plant things to give support and get people support with mental health.</p> <p>It is so nice to hear them all working outside listening to them laughing and talking to each other so please pass this on anyone who wish to join please pop along on Wednesday mornings and give a hand.</p>		
Patients:		
All patients-		
<ul style="list-style-type: none"> • Requesting support for her neck and shoulder pain Called her next morning and booked with the in-house physio patient happy. • Patient informed over phone regarding 2ww will discuss with doctor explained to the patient we have a time frame to send these off happy with outcome. • Booking face to face is done at the surgery please request this at time of call also if using eConsult put you wish to have a face to face 		

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Informed patient to complete friends and family's also to go on NHS choices and leave comments	
AOB: Remember our door is always opened. Meeting Closed	
Next meeting – to be arranged.	